

DNCC Smart Parking App: How to Utilise Smart Parking

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Online Desk: Tackling Dhaka’s ongoing parking challenges just got smarter! The Dhaka North City Corporation (DNCC) recently introduced the DNCC Smart Parking app. The exciting pilot initiative was launched on November 8 at the DNCC’s Nagar Bhaban in Gulshan 2. So, hopefully struggling to find a parking spot in North Dhaka will soon be a thing of the past with the user-friendly DNCC Smart Parking app. This innovative solution aims to make parking hassle-free and convenient for everyone in the city.

With the smart on-street parking system, users can easily locate nearby available parking spaces, reserve them in advance, and manage payments seamlessly—all through a few simple clicks on the app. This app is expected to reduce parking stress and facilitate a hassle-free experience with the convenience of the new smart on-street parking system.

Key Features of the DNCC Smart Parking App

The ‘DNCC Smart Parking’ app comes with several convenient features. Firstly, users can effortlessly identify available parking spaces in their neighbourhood, making it quick and easy to find a spot. Additionally, the app allows for advance reservation of parking spaces, providing users with the convenience of securing a spot ahead of time and ensuring a hassle-free arrival.

Moreover, handling payments is a seamless experience, thanks to the various online payment options integrated into the app. This functionality not only simplifies the payment process but also adds a layer of convenience for users utilising the parking services.

How to Use DNCC Smart Parking App?

If you are interested in using the app, you can easily download it from either Google Play Store or Apple App Store. Once you have downloaded and opened the app, you will find an option to ‘Create an Account.’ Simply fill in your personal and vehicle details and verify your identity through a one-time password (OTP), and you are all set to access the service. When parking your vehicle, make sure to park it either parallel or at a 60-degree angle in the designated spots marked in white on the sidewalk. To validate your parking, you can use the app or a smart parking card.

Once you have completed the registration process, simply open the app and pick the street where you want to park. Tap on the ‘Parking’ button, select the duration of your parking, and choose your preferred location. The app will then display the parking fees, which you can conveniently pay using various online payment methods. Once the payment is processed, the parking service will be activated, allowing you to park your vehicle securely.

This service enables users to pay for roadside parking on an hourly basis, providing up-to-the-minute information on the availability of parking spaces in Gulshan. In the beginning, the smart parking service won’t accept cash payments. Users can choose to pay through mobile banking or bank cards using the app.

Alternatively, fee payments can be made at the parking slots using Point of Sale (POS) machines. For individuals without bank cards or mobile banking accounts, authorities will provide parking cards named “Smart Parking Card.” Charges for parking services will be deducted from these prepaid cards.

Smart Parking Card Method

You can get this card from street wardens or at the Islami Bank branches in Gulshan and Banani. To use the card, users need to register it with their information at the bank and load it with credit. When parking, hand the card to a warden, specify the parking duration, and the warden will deduct the fee using a POS machine and provide a receipt.

Parking Fees

When using the app for parking, cars, SUVs, and minibuses will incur a charge of Tk 50 each for the initial two hours, followed by Tk 50 for the third hour and Tk 100 for each subsequent hour from the fourth hour onward. For motorcycles, the parking fee is Tk 15 for the first two hours, Tk 15 for the third hour, and Tk 30 for each hour starting from the fourth hour. There is no parking fee required from 10 pm to 8 am on Saturdays to Thursdays. Additionally, parking is entirely free on Fridays and other public holidays.

Final Words

The 'DNCC Smart Parking' app is designed to make parking in Dhaka easier and better. It provides a user-friendly solution to the city's parking problems. Although the app has just launched, it will surely keep getting better. It aims to improve the parking experience in Dhaka for both residents and visitors.